Cloning a product



Etail Systems Tip Sheet

Objective: To clone a product in COMS.

The following tells you how to achieve this;-

Cloning products can be useful for a variety of things – if you list the same product but different sizes separately, then this could save a lot of time.

What to Clone

Firstly, you'll need to let us know what product options you want cloning, as we need to set this up in the back office. Please see the list below:

- SKUs (adds '-1', '-2' etc to the end of the SKUs, as each has to be unique)
- SKU Attributes
- SKU Super Attributes
- Departments
- Brands
- Manufacturers
- Description
- Extra Description
- Other Description (Generic Description & Delivery information)
- Additional Descriptions
- Meta Data (Meta Description & Meta Keywords)
- Lead Time
- Gift Wrapping
- Personalisation
- Overrides (Text Overrides)
- Associated Products
- Recommended Products
- Related Products
- Main Images
- Additional Images
- Large Images
- SKU Images

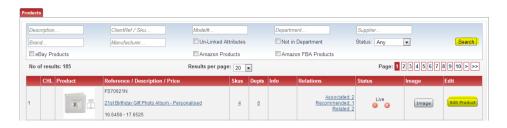
Adding a Cloned Product

If you search for a product & click in to edit it, scroll to the bottom to see the 'Clone Product' button.

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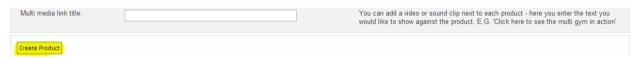
Once this is done, you'll see a screen that's basically the same as the normal 'Add Product' screen, apart from that the title at the top of the page will say what product you're cloning.

Cloning '21st Birthday Gift Photo Album - Personalised' as new product



The fields that you selected to be cloned will be pre-filled in (if they were filled in on the original product).

You can edit anything on this page if you don't need one of the boxes filled, or need to edit some of the information. Once you're happy with the product, click 'Create Product'.



NB: Until you click this button, none of the cloned product information is saved.

NB: Your ClientRef needs to be unique.

The SKUs will look like this if you've included them in the list to be cloned:



NB: You cannot clone any eBay/Amazon/PlayTrade information.

If you need help with cloning products, please call 0844 482 0908 or email support@etailsystems.com.